

# JFK Band

## River Cats Concession Volunteers

First of all, we like to thank each of you for volunteering to work the River Cats Game Concession Stand. The River Cat's staff do all the cooking/food preparation and JFK Band volunteers are "runners" get the food items and "cashiers" operate the cash registers. We hope this information sheet answers most, if not all of your questions. If you have other questions, please contact me at [fkalbert@hotmail.com](mailto:fkalbert@hotmail.com) or 916-425-0120 (Karen Albert)

[River Cats website](#)

### **Parking:**

The lot is the **Black Lot**. The entrance to the lot is on a small dirt road. [Black Lot address](#) (100 Tower Street, West Sac) It is about ½ mile from the entrance, so please plan accordingly. Once parked, walk up 5th street towards the stadium. Parking in these lots should be free.



### **Arrival Time :**

Each game time may require a different arrival time. This will depend on the starting time of the game and if the game is sold out. Please be prepared to arrive between 2-3 hours prior to game start. You will be contacted and told what time to arrive as soon as we know.

**ENTER** through the Employee Entrance doors on left side of the stadium, on 5th street. There is a bell to ring. Once inside, be prepared to show your ID. You are signing in as a JFK volunteer.



There is a small refrigerator for food and locker room for storing your belongings. You need your own lock. The locker room is small. I recommend that you keep your items in your car. **\*\*\* You may not bring ANYTHING up to the concession stand.** No bags, jackets, food, etc is allowed in the stand. Most likely we will have one lock to share with all the volunteers, so leaving anything in the shared locker is at your own risk.

**ABSOLUTELY NO cell phones** should be out in the concession stand. If you have an emergency please let the stand manager know.

### **UNIFORMS:**

- Black shorts or pants (no jeans, capris, cargos or khakis) Shorts must be fingertip length, 7" inseam
- White undershirt, no logos, no tank tops. You will be wearing a provided shirt. Hat: River Cats or solid black hat or visor. No logos.
- Closed toe, closed heel, all black, tennis shoes.
- Hair must be pulled back and away from face.
- All tattoos must be covered. No extra piercings. No large jewelry.

**Volunteers:** “No volunteer under the age of 21 shall be involved in any service, sale or transaction of any alcoholic beverage.” 16 year olds may be signed up as a runner.

**Job Assignment/What you do when you arrive:** Find out which job you have been assigned (cashier or runner). When you get to the Concession Stand, there will be the sign-in sheet. Sign-in, double check your job assignment and meet the leads at your stand. Once you’ve arrived, check in with a **lead** to confirm what/where he/she needs you to work. The lead will let you know when to take a break. At the end of your shift please make sure that you sign out and turn in your apron. Remember – we are charged for every apron we do not return.

**The group is charged if they cancel or workers don’t show up, \$75 per worker.** If you must cancel, please contact **Karen Albert 916-425-0120**. Please try to find a replacement.

### **JOB ASSIGNMENTS:**

**Runners:** Primary function will be to provide cashiers with food items. Cashiers will call out what they need and the runner will get the items ready. Do not pass out any extra cups or plates as they count against us.

**Condiment Runner:** Set up the condiment tables at the beginning and keep them well stocked. Break down after. Keep entire stand clean.

**Cashiers:** You should greet every guest with “**Welcome to Raley Field!**” Primary function is to take orders, collect money, make change, and provide friendly customer service. Cashiers also pour beers, sodas and water for customers.

Cashiers will need to check ID’s when serving alcohol and follow all local alcohol policies.

Please make sure to count back all change for the customer. We are accountable for all shortages.

We can accept tips but do NOT put them in your drawer. Please give to the cash or stand manager.

**Meals:** Each volunteer will be given a 30 minute break. You may eat from one of the concession stands and you may purchase a meal at 50% off. You may also bring something yourself to eat and leave it in a locker or the refrigerator. There are no drinks or cups allowed at the stand. There will be small drink cones that you may use.

**If you have an emergency and must cancel:** We have just enough volunteers to cover the concessions so it is **absolutely critical that you show up**. If something should come up and you cannot work your shift, we would appreciate it if you could first try to find a replacement and then notify us of the change. But if you cannot find a replacement then send a text immediately **Karen Albert at 916-425-0120**.

**End of night:** As you may know, baseball can run into extra innings. All efforts will be made to get volunteers out in a timely manner. Make sure you are asking the stand managers what you can do to help clean up at the end of the shift.

### **Money earned:**

Each volunteer will earn \$75 towards their student’s Fair Share fees OR 8% of alcohol and 10% of food, whichever is GREATER!

## **Golden 1 Volunteers**

**Parking:** Paid for by, you. There are a variety of lots around the arena. Usually many people will find

a spot at the City Lot X, by the Crocker Art Museum. [City lots](#) Try to carpool, if possible.

**Arrival:** Typically, we arrive 2 hours before the start of the event. Entrance in on L street between 5th and 7th. There is an employee entrance. Go through the metal detectors and sign in at the Legends Table. You will need to show your ID. Leave through the door on the left. Go down the stairs (on the left). When you exit the stairs, go right and into a big breezeway. There will be elevators, some ways ahead. Take the elevator to the Plaza level. When on the Plaza level, look for Sellands, section 106 (unless we are scheduled to work in a different location).

**Uniform:** Black shirt with a collar. No logos. Dark jeans with no holes, tears, rips. Dark shoes with black soles. Hair pulled back. We provide a hat.

**Meals/Break:** You will get a free meal during a 15 minute break.

**Jobs:** Cashiers & Runners. Both jobs must be 18 and older. Similar responsibilities to the River Cats jobs listed above.

**Money Earned:** At Golden 1, we earn 8% of the stands sales. This means that the amount earned will change with every event. There is no guarantee of an amount we will earn. On average, it is between \$40-\$60, with sometimes us earning up to \$100



